**GEORGIA PUBLIC SERVICE COMMISSION**
**CUSTOMER SERVICE CONTACT INFORMATION/**
**COMPANY CONTACT ESCALATION LIST**

| **COMPANY NAME:** | **Level 3 Communications, LLC** |
|---|---|
| ADDRESS: | 100 CenturyLink Drive<br>Monroe, LA 71203 |
| CERTIFICATE NUMBER(S): | L-081 (CLEC); R-0516 (Resale);<br>X-0993 (IXC) |
| PREPARED BY: | Josie Addington |
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| **CUSTOMER SERVICE NUMBER:** | 877-453-8353 |
|---|---|

| **COMMISSION COMPLAINT CONTACT:** | |
|---|---|
| NAME: | Channing M. Williams |
| TITLE: | Supervisor Operations |
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| ADDRESS (IF NOT SAME AS ABOVE): | |

| **REGULATORY CONTACT:** | |
|---|---|
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| PHONE: | (302)985-6022 |
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| **TARIFF CONTACT:** | |
|---|---|
| NAME: | Robyn Crichton |
| TITLE: | Director Government Operations |
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| **ATTORNEY:** | |
|---|---|
| NAME: | Katie Wagner |
| TITLE: | Sr. Corporate Counsel |
| PHONE: | (405) 669-8712 |
| EMAIL: | Katie.wagner@lumen.com |
| ADDRESS (IF NOT SAME AS ABOVE): | |
| NAME OF FIRM (IF APPLICABLE): | |